



EMPLOYMENT OPPORTUNITY

Community Outreach and Engagement Lead - Northwest Toronto Community Crisis Support Services 35 hours/week Unionized Position

SUMMARY

Caribbean African Canadian Social Services (CAFCAN) is a growing social service agency that provides client-centered services that promote the overall wellbeing of Caribbean African and Diasporic communities. CAFCAN is situated in one of Toronto's most diverse and high needs communities and provides a wide range of programs, services and activities to Black children, youth, families and seniors.

CAFCAN is adding a new position through its involvement with the newly funded North West Toronto Community Crisis Support Service (NW TCCSS). The NW TCCSS is governed in partnership with a collaborative which includes the following organizations:

- Addiction Services Central Ontario
- Black Creek Community Health Centre
- Black Health Alliance
- Canadian Mental Health Association Toronto
- Caribbean African Canadian Social Services
- Jane Finch Centre
- Rexdale Community Health Centre
- Yorktown Family Services.

The NW TCCSS Service

This service provides support to people experiencing a mental health and/or addiction crisis in northwest Toronto. This pilot program is part of a City of Toronto police reform initiative that is evaluating the effectiveness and impact of non-police-led responses to people experiencing non-emergency crises. This program aims to reduce the harms experienced by people who have mental health and addictions challenges as well as Black, Indigenous, racialized, 2SLGBTQ2+ and other marginalized individuals.

As the community engagement lead, you would be part of creating an important change in our community. The community engagement lead would participate in building relationships and trust within the Northwest Toronto area. The role would be integral to the support of the crisis team and would foster change. The community engagement lead would participate in engaging with the community, and various other stakeholders. In this role, you would create a community advisory table where you would provide members of the Northwest Toronto area to have a say in the development of the pilot.

KEY RESPONSIBILITIES:

- Support the development and implementation of the community engagement plan
- Engage with community members to develop a trusting, collaborative relationship
- Oversee the planning and implementation of outreach strategies
- Coordinate and implement outreach to the community about the NW TCCSS Service
- Work with the Collaborative in creating and supporting the Community Advisory Table
- Develop and nurture collaborative relationships with partners and stakeholders
- Promote change by developing partnerships with Toronto Police and various other organizations

QUALIFICATIONS:

- The ideal candidate will have a combination of education and working and /or living experience of community mental health and engagement
- Experience in community development or related field
- Experience in facilitating collaborative work
- Experience working at a grassroots level in a community and conducting on the ground outreach and engagement
- Demonstrated experience working effectively with diverse and equity seeking groups Strong communication skills (oral and written), strong facilitation skills
- Strong interpersonal skills with ability to work with diverse populations
- Understanding of working collaboratively and building partnerships with community
- Ability to mentor and motivate others
- Ability to work independently with minimal supervision
- Ability to juggle multiple priorities

ADDITIONAL REQUIREMENTS:

- A satisfactory vulnerable sector screening (police check)
- Flexibility to work from home and in the community
- Flexible working hours that may require occasional evening and weekend work.
- Ability to communicate in languages other than English, including Indigenous languages spoken in Ontario and languages and dialects spoken in the African Diaspora is a strong asset.

Anti-Oppression/Anti Racism

CAFCCAN is committed to a working environment that is reflective of the diversity of Caribbean African Canadian communities in the City of Toronto and strongly

encourages applications from all qualified individuals, especially those who can provide different perspectives and contribute to a further diversification of ideas.

Accommodation

We are committed to a selection process and work environment that is inclusive and barrier free. Accommodation will be provided in accordance with the Ontario Human Rights Code. Applicants need to make any accommodation requests for the interview or selection process known in advance to the hiring committee. The hiring committee will arrange reasonable and appropriate accommodation for the selection process which will enable you to be assessed in a fair and equitable manner.

APPLICATION CLOSING DATE: As soon as a suitable candidate is found

Please forward your resume quoting position title to:

Community & Engagement Lead Hiring Committee

jobs@cafcan.org

CAF CAN Social Services is committed to equity in employment

We thank all applicants however only short listed candidates will be contacted.